Levels and checkpoints

The levels for *Test organization* are typified as follows:

- **Controlled**: *A test organization enables uniformity in test approach, test products and procedures, agreements and clear test results.*
- **Efficient**: *A test organization enables the right test expertise and expertise at the right place.*
- **Optimizing**: *A test organization leads to continuously improved results by test services.*

Please find the checkpoints below.

Controlled
1. People involved know where to find the persons (or department) responsible for test services. 2. There is a structure of control and accountability within the test organization. 3. Test tasks and responsibilities are defined (and documented) and are assigned to a person or organizational unit. 4. The products and services of the test organization are clear to its clients.

Efficient
1. Different persons or departments that provide test services reconcile the organizing of their test work. 2. The test organization provides the agreed test resources and services to the projects. 3. A well considered choice has been made as where and how to position the test organization. 4. The test policy is followed.

Optimizing
1. The products and services of the test organization are regularly evaluated; new services are added when they are cost-effective. 2. The test organization is held accountable for success and failure of test assignments. 3. The test organization performance is regularly compared with external suppliers or similar test organizations.

(Source: "TPI Next, Business Driven Test Process Improvement" ISBN 9072194977)

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