

Risk	Test measure (section number/s)
Response times result in problems: <ul style="list-style-type: none"> - Too high - Increase too much at expected peaks - Increase too much at unexpected peaks 	5.2
Processing capacity (throughput) is insufficient.	5.2.1
Upload/download speed (bandwidth) is insufficient: <ul style="list-style-type: none"> - On supplier side - On customer side 	5.1.3 , 5.2.1 5.2
Other customers affect performance.	5.1.3 , 5.2.1 , 5.2.4
Performance is insufficient due to overbooking at supplier side.	5.2.1 , 5.9.2
Performance is not sufficient on all types of devices.	5.2 , 5.9.2
Customer experiences performance is insufficient.	5.1.3 , 5.2.1
Scaling does not suffice: <ul style="list-style-type: none"> - Scaling up manually does not work. - Scaling down manually does not work. - Manual scaling causes disruptions. - Scaling up automatically does not work. - Scaling down automatically does not work. - Automatic scaling causes disruptions. - Insufficient growth potential. 	5.1.3 , 5.2.4
Performance varies due to Internet connection.	5.2 , 5.9.1 , 5.9.2
Performance decreases due to changes by supplier.	5.2 , 5.9.1 , 5.9.2
Performance deteriorates over time.	5.2.3 , 5.9.1 , 5.9.2
User demands change over time.	5.9.3
Pay per use not accurate enough: <ul style="list-style-type: none"> - Paid too much - Too little transparency 	5.2.4 , 5.9.2 , 5.1.3
Latency (delay) is too high: <ul style="list-style-type: none"> - Insufficient performance - Technical issues in the service - Technical issues in the interfaces - Technical issues in interfacing systems 	5.2 , 5.9.2
Performance is not sufficient throughout the world.	5.2.7
User experiences quality of video or audio as low.	5.2
User requirements for performance are not clear.	5.1.2 , 5.2.5
Executing performance tests is not possible.	5.1.3 , 5.4.4
Performance tests are not representative.	5.2.11 , 5.4.4

[Terug naar Testing cloud services](#) | [Terug naar From risk to test](#)