

Risk	Test measure (section number/s)
Environments are not available for the following purposes: <ul style="list-style-type: none"> - Testing the service - Testing performance - Testing the E2E business processes 	5.2.12 , 5.4.4 , 5.9
Documentation from supplier is no longer correct after the service is modified.	5.4.1 , 5.6.12
Customer documentation is no longer correct after the service is modified.	5.4.2 , 5.4.3 , 5.6.12
Supplier documentation is insufficient.	5.4.1 , 5.6
Business process descriptions are not up to date.	5.4.2
Test documentation from supplier is insufficient.	5.1.3 , 5.4.5
It's difficult to incorporate the service in an (automated) test setup.	5.1.3 , 5.4.8
There are problems with repairing error situations.	5.1.3 , 5.4.6 , 5.4.7
IT landscape is not fully under in-house control.	5.1.3 , 5.4.4 , 5.9
There is insufficient experience with cloud computing.	All sections
Problems with the supplier's issue procedure: <ul style="list-style-type: none"> - It's not clear. - It's not available. - It does not work properly. 	5.1.3 , 5.4.6
There is insufficient support from the supplier's help desk.	5.1.3 , 5.4.6
There is no change procedure.	5.1.3 , 5.4.7 , 5.9.1

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