

Risk	Test measure (section number/s)
Connection to the Internet is disrupted: - At the supplier - At the interfacing systems (customer) - At the user devices (customer)	5.5.7
The Internet connection is disrupted at other locations around the world.	5.5.7
The service is partially (not) available.	5.5 , 5.9
The offline functionality does not work properly (no synchronization).	5.5.9 , 5.6.11
The business process is disrupted by problems with migration: - Missing data after migration - Data changed during migration - Transactions lost during migration	5.7 , 5.6.1 , 5.9
Data has become unreadable: - Because of hardware failure - Because of loss of encryption key	5.5.6 , 5.3.4
Data is lost “somewhere.”	5.5.3 , 5.9.2
Bankruptcy of the service supplier threatens the continuity of business processes.	5.1.3 , 5.9
There is no backup plan.	5.5.8
Responsibility for continuity failure is not clear because multiple suppliers are involved.	5.1.3
There are insufficient agreements in place about availability.	5.1.3

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